

It may be necessary or desirable to change the park rules from time to time including for any reasons of health and safety, the efficient running of the park, environmental issues or regulations imposed upon us. Waterside reserves the right to require you or any members of the group to leave the park where such persons breach any of the site rules.

1. All properties must be kept in a sound and clean condition including windows and decking. Any damage to properties or their contents should be reported to reception immediately. The damage will be assessed and a charge may be made to the person(s) responsible
2. No untreated or unauthorised decking's are permitted on the Park.
3. No unauthorised storage units are to be erected on park. Requests for storage units are to be made via a Property Improvement Plan (available from the Parks office). Please note that storage units cannot be any larger than 6ft x 4ft x 5ft. For details of permitted storage units, please enquire at the Parks office.
4. Traders and salesmen are not permitted access to the park without prior consent from the park management.
5. Owners should take regular meter readings during the season so that any irregularities show up. To check an electric meter ensure that all appliances, lights etc. including fridge are turned off, then switch on a 1kw heater and run for one hour, the meter should advance by one unit only. Any problems should be notified to the park office immediately.
6. Satellite dishes are allowed with prior consent, in writing, from the park office.
7. A landline telephone can be installed at the owners/occupiers expense if they wish, depending on access to BT cables. Permission should be sort from the park office.
8. In the interest of maintaining a safe and secure environment for you and your family, you should not allow anyone to use or visit your holiday home who is a convicted sex offender. Should you receive notification as required of the Sexual Offences Act 2003, or subject to a Risk of Sexual Harm Order or Child Abduction Notice, you should inform the park GM immediately before taking further action.

GETTING AROUND THE PARK

9. Vehicle speeds must be kept to 5mph at all times.
10. All vehicles are to be parked in the parking areas. Commercial vehicles are to be parked in the south side car park. Parking on the roundabout is forbidden.
11. Vehicles on the park must have a current road tax licence and insurance and must be in regular use. Vehicles may not be left or stored on the park.
12. Only private motor cars are permitted onto the park; motor-homes, lorries, vans and commercial vehicles of any sort are allowed only by prior arrangement.
13. Motor car repairs may not be carried out on the park but a recognised breakdown service may attend in the event of a breakdown
14. Visitors' cars and owners' second cars may only be parked near properties if space allows. The company will request that cars are relocated if their position is causing a block or inconvenience to other park users.
15. Bicycles may not be ridden at more than 5mph; children must not ride bicycles so as to cause a nuisance or undue noise.
16. In the interest of safety, roller skates, roller-blades, skateboards and scooters may not be used on the Park roads.

PARK PRESENTATION

17. Household refuse should be put in sealed or tied bags and placed in the designated waste bins provided. Bins are removed 12:00 Tuesday to be emptied every Wednesday morning.
18. The refuse bins may only be used for the disposal of small household waste. Bulky items e.g. furniture, white goods (fridges etc.), bicycles must be taken home or to the local tip. Waveney Norse do offer a bulk collection service for a small fee, they can be contacted on 01502 527100.

19. Children's play equipment must be kept on the porch/veranda area and not on the grassed area outside of the property.

CHILDREN & PETS

20. Children are the responsibility of their parents or guardian at all times and must be supervised so that they are not a nuisance or danger to themselves, or others.
21. Pets may be kept on the park at the managers discretion but only if properly cared for.
22. Dogs must be kept on a short lead at all times, extending types are not allowed. Owners or visitors should not allow their dogs to roam free on the park; if this rule is breached we reserve the right to ask you to leave the park.
23. In the interest of all park users, especially children, fouling must be cleaned up immediately.
24. Noisy dogs or those that persistently disturb other park users will be barred from the park.
25. Dogs are not to be left unattended such that they cause inconvenience to other park users.
26. Tingdene Holiday Parks Ltd and the general managers have sole discretion as to the suitability of individual dogs allowed on the park and to the number of dogs to each chalet. Dogs listed under the Dangerous Dogs Act 1991 are not permitted on park at any time.

BEHAVIOUR ON PARK

27. Owners/guests are required to keep the noise to the minimum to ensure the quiet enjoyment of the park. Anyone causing disruption to others will be given a verbal warning and/ or may be asked to leave the site.
28. Guests are asked to retain an acceptable level of behaviour at all times, particularly when leaving the bar late at night when other guests may be in bed. The licensee and management reserve the right to refuse entry or refuse to serve any member of the public.
29. Smoking is not permitted in the properties at any time. There is a designated smoking area at the side of the complex. Cigarette butts should be extinguished and disposed of sensibly.
30. The playing of music and other entertainment must be kept to an acceptable level that does not disturb the peace and enjoyment of other residents. No noise after 11.00pm, only the Bar and Restaurant is an exception to this rule.
31. No open fires or barbecues may be lit on the park under any circumstances.
32. The feeding of birds and the dispersal of food on the ground is strictly forbidden. The birds become a pest, and it can attract vermin.
33. The properties on site are heavily glazed and are prone to breakage. Therefore no ball games are allowed on site. There is a public playing field in the village.
34. Any activity that contravenes the common law of England is strictly prohibited.
35. Anyone who persistently acts in a manner likely to upset other users of the park or park team will be ejected from the park.
36. Windbreaks and gazebos must be taken down when not in use and in adverse weather.
37. No camping is allowed on site. Small shade tents may be erected in the day but must be taken down at night.

FACILITIES

38. The gym facilities can only be used by guests over the age of 16 and after a full induction has taken place.
39. Any personal items of laundry can be washed and dried with the facilities provided. Clothes airers, rotary and clothes lines are not allowed outside the property.
40. We reserve the right to withdraw any amenities or facilities or any activities without prior notice where reasonably necessary due to repairs, maintenance, weather conditions and circumstances beyond our control.
41. All children under the age of 8 (7 & under) must be accompanied and supervised by a responsible adult (16+ years old) at all times, this adult must be within the pool and within reaching distance of the child being supervised at all times. The adult to children ratio is 1:1 for children aged 0-3 years and 1:2 for children aged 4-7 years, one adult can supervise a maximum of one 4-7 years and one 0-3 years as long as one or both children are wearing armbands.

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GETTING AROUND THE PARK

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10. All vehicles are to be parked in the parking areas. Commercial vehicles are to be parked in the south side car park. Parking on the roundabout is forbidden.
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12. Vehicles may not be left or stored on the park.
13. Only private motor cars are permitted onto the park; motor-homes, lorries, vans and commercial vehicles of any sort are allowed only by prior arrangement.
14. Motor car repairs may not be carried out on the park but a recognised breakdown service may attend in the event of a breakdown
15. Visitors' cars and owners' second cars may only be parked near properties if space allows. The company will request that cars are relocated if their position is causing a block or inconvenience to other park users.
16. Bicycles may not be ridden at more than 5MPH; children must not ride bicycles so as to cause a nuisance or undue noise.
17. In the interest of safety, roller skates, roller-blades, skateboards and scooters may not be used on the park roads.

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20. Children's play equipment must be kept on the porch/veranda area and not on the grassed area outside of the property.

CHILDREN & PETS

21. Children are the responsibility of their parents or guardian at all times and must be supervised so that they are not a nuisance or danger to themselves, or others.
22. Pets may be kept on the park at the managers discretion but only if properly cared for.
23. Dogs must be kept on a short lead at all times, extending types are not allowed. Owners or visitors should not allow their dogs to roam free on the park; if this rule is breached we reserve the right to ask you to leave the park.
24. In the interest of all park users, especially children, fouling must be cleaned up immediately.
25. Noisy dogs or those that persistently disturb other chalet owners will be barred from the park.
26. Dogs are not to be left unattended such that they cause inconvenience to other park users.
27. Tingdene Holiday Parks Ltd and the general managers have sole discretion as to the suitability of individual dogs allowed on the park and to the number of dogs to each chalet. Dogs listed under the Dangerous Dogs Act 1991 are not permitted on Park at any time.

BEHAVIOUR ON PARK

28. Owners/guests are required to keep the noise to the minimum to ensure the quiet enjoyment of the park. Anyone causing disruption to others will be given a verbal warning and/or may be asked to leave the site.
29. Guests are asked to retain an acceptable level of behaviour at all times, particularly when leaving the bar late at night when other guests may be in bed. The licensee and management reserve the right to refuse entry or refuse to serve any member of the public.
30. Smoking is not permitted in the properties at any time. There is a designated smoking area at the side of the complex. Cigarette butts should be extinguished and disposed of sensibly.
31. No open fires or barbecues may be lit on the park under any circumstances.
32. The playing of music and other entertainment must be kept to an acceptable level that does not disturb the peace and enjoyment of other residents. No noise after 11PM, only the Bar and Restaurant is
33. an exception to this rule.
34. The feeding of birds and the dispersal of food on the ground is strictly forbidden. The birds become a
35. pest, and it can attract vermin.
36. No ball games are allowed on site. There is a public playing field in the village.
37. Any activity that contravenes the common law of England is strictly prohibited.
38. Anyone who persistently acts in a manner likely to upset other users of the park or park team, will be ejected from the park.
39. Windbreaks and gazebos must be taken down when not in use and in adverse weather.
40. No camping is allowed on site. Small shade tents may be erected in the day but must be taken down at night.

FACILITIES

41. The gym facilities can only be used by guests over the age of 16 and after a full induction has taken place.
42. Any personal items of laundry can be washed and dried with the facilities provided. Clothes airers, rotary and clothes lines are not allowed outside the property.
43. We reserve the right to withdraw any amenities or facilities or any activities without prior notice where reasonably necessary due to repairs, maintenance, weather conditions and circumstances beyond our control.
44. All children under the age of 8 (7 & under) must be accompanied and supervised by a responsible adult (16+ years old) at all times, this adult must be within the pool and within reaching distance of the child being supervised at all times. The adult to children ratio is 1:1 for children aged 0-3 years and 1:2 for children aged 4-7 years, one adult can supervise a maximum of one 4-7 years and one 0-3 years as long as one or both children are wearing armbands.

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GETTING AROUND THE PARK

3. Vehicle speeds must be kept to 5MPH at all times.
4. All vehicles are to be parked in the parking areas. Commercial vehicles are to be parked in the south side car park. Parking on the roundabout is forbidden.
5. Vehicles on the park must have a current road tax licence and insurance and must be in regular use. Vehicles may not be left or stored on the park.
6. Only private motor cars are permitted onto the park; motor-homes, lorries, vans and commercial vehicles of any sort are allowed only by prior arrangement.
7. Motor car repairs may not be carried out on the park but a recognised breakdown service may attend in the event of a breakdown
8. Visitors' cars and owners' second cars may only be parked near properties if space allows. The company will request that cars are relocated if their position is causing a block or inconvenience to other park users.
9. Bicycles may not be ridden at more than 5MPH; children must not ride bicycles so as to cause a nuisance or undue noise.
10. In the interest of safety, roller skates, roller-blades, skateboards and scooters may not be used on the park roads.

PARK PRESENTATION

11. Please dispose of refuse in the bins provided (general and recycling, where applicable) and help to keep the park free from litter.
12. The refuse bins may only be used for the disposal of small household waste. Bulky items e.g. furniture, white goods (fridges etc.), bicycles must be taken home or to the local tip. Waveney Norse do offer a bulk collection service for a small fee, they can be contacted on 01502 527100.
13. Children's play equipment and patio/garden furniture must be stored inside the property or on the porch/veranda area and not on the grassed area outside of the property.

CHILDREN & PETS

14. Children are the responsibility of their parents or guardian at all times and must be supervised so that they are not a nuisance or danger to themselves, or others.
15. Pets may be kept on the park at the managers discretion but only if properly cared for.
16. Dogs must be kept on a short lead at all times, extending types are not allowed. Owners or visitors should not allow their dogs to roam free on the park; if this rule is breached we reserve the right to ask you to leave the park.
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22. Guests are asked to retain an acceptable level of behaviour at all times, particularly when leaving the bar late at night when other guests may be in bed. The licensee and management reserve the right to refuse entry or refuse to serve any member of the public.
23. Smoking is not permitted in the properties at any time There is a designated smoking area at the side of the complex. Cigarette butts should be extinguished and disposed of sensibly.
24. No open fires or barbecues may be lit on the park under any circumstances.
25. The playing of music and other entertainment must be kept to an acceptable level that does not disturb the peace and enjoyment of other residents. No noise after 11PM, only the Bar and Restaurant is an exception to this rule.
26. The feeding of birds and the dispersal of food on the ground is strictly forbidden. The birds become a pest, and it can attract vermin.
27. No ball games are allowed on site. There is a public playing field in the village.
28. Any activity that contravenes the common law of England is strictly prohibited.
29. Anyone who persistently acts in a manner likely to upset other users of the park or park team, will be ejected from the park.
30. Windbreaks and gazebos must be taken down when not in use and in adverse weather.
31. No camping is allowed on site. Small shade tents may be erected in the day but must be taken down at night.

FACILITIES

32. The gym facilities can only be used by guests over the age of 16 and after a full induction has taken place.
33. Any personal items of laundry can be washed and dried with the facilities provided. Clothes airers, rotary and clothes lines are not allowed outside the property.
34. We reserve the right to withdraw any amenities or facilities or any activities without prior notice where reasonably necessary due to repairs, maintenance, weather conditions and circumstances beyond our control.
35. Children aged 15 and under must be accompanied by an adult at all times when using the swimming pool. The adult to children ratio is 1:1 for children aged 0-3 years and 1:2 for children aged 4-15 years old. The supervising adult must be in the swimming pool with the child at all times and be aged 18 or over.